



Quality Policy

It is the policy of C&J Industries to provide products and services to our customers that meet and whenever possible exceed their requirements. This policy is based on the following principles:

1. The requirements of our customers and interested parties are collected and clearly understood so that our products and deliverables can be provided in a timely and professional manner capable of meeting or exceeding their expectations.
2. All processes employed by C&J Industries to create our products and deliverables are developed, documented, monitored, and measured to ensure conformance to:
 - a. Requirements of customers and interested parties
 - b. Business objectives
 - c. All applicable standards, regulations, and legislation.
3. All C&J Industries employees are competent in their area of work based on education, training, and experience.
4. Risks will be analyzed and mitigated to the extent that they will not compromise the desired process outputs.
5. Measurable quality objectives for all key processes, including customer satisfaction, are set and reviewed regularly by top management.
6. Top management is focused on opportunities for continual improvement.
7. The necessary resources will be made available and maintained by top management to ensure the effective implementation of the Quality Policy.

To support this policy, C&J Industries has established a Quality Management System in line with the requirements of ISO 9001-2015, ISO13485-2016, and 21 CFR 820.

Jerry L. Sargent, President & CEO

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